IN-STORE

Ritz-Carlton Chengdu presents butler service

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The Ritz-Carlton Chengdu

By STAFF REPORTS

The Ritz-Carlton Chengdu is creating an exclusive experience for guests in The Ritz-Carlton Club.

Top butlers will be present at The Ritz Carlton Club to help guests at any moment during their stay. This undivided attention by the butlers at Ritz-Carlton Chengdu will likely create a one-of-a-kind experience that will entice guests to return to the hotel.

At your service

The "hotel within a hotel" feeling that Ritz-Carlton Chengdu is trying to portray to guests is located on levels 38 to 41 of the hotel. The men and women who are the butlers at the hotel were trained by Josephine Ive, founder of Magnums Butlers International, for six days.

Magnums Butlers International is an Australian company that trains private hotel butlers, yacht stewards and flight attendants.

Ritz-Carlton Chengdu lobby

The Ritz-Carlton Club at the hotel is 113 club rooms that overlook Chengdu's Tianfu Square. Guests who stay in these rooms are offered in-room check-in and check-out, complimentary limousine service to nearby destinations, personalized stationary and complimentary afternoon tea service.

On the 38th floor, the Club Lounge offers a location for guests to relax and enjoy snacks and drinks.

The Ritz-Carlton Chengdu's guests will likely appreciate this service, especially those traveling on the hotel's visa-free policy.

The hotel is accommodating local visa-free transit policies by creating several packages geared to take advantage of the 72-hours international guests can stay in the city.

The visa policy has inspired packages that best suit the short stay in the city. The Ritz-Carlton in Chengdu will likely attract jet-setting guests with these packages and will also highlight the visa-free policy for future years (see story).