

The News and Intelligence You Need on Luxury

TRAVEL AND HOSPITALITY

Fairmont Austin leverages RFID for uniform management

December 27, 2017



Fairmont Austin is using InvoTech System's uniform tracking. Image credit: Fairmont Austin

By STAFF REPORTS

Fairmont Austin is streamlining its employee uniform management through the use of RFID technology.



The hotel is the latest to embrace InvoTech System's uniform solution, joining a number of other properties within the Ritz-Carlton, Waldorf Astoria and Viceroy chains, among others. This addition to its operations is expected to save Fairmont Austin, boosting its profitability.

Uniform approach

InvoTech Systems offers hospitality operators solutions for linen, uniform and laundry management.

Fairmont Austin will be using the company's solution for uniforms, which can improve costs for labor, reduce losses, lower purchases and decrease laundry expenses. By incorporating RFID chips, workers no longer need to manually sort or run inventory counts on uniforms.

At Fairmont Austin, the system will include an automated conveyor where employees will pick up their uniform, which also records who picks up their uniform.

Allowing for flexibility, the system also has a portable handheld RFID reader.



InvoTech's Uniform System features a handheld reader. Image credit: InvoTech Systems

"InvoTech's Uniform System manages the inventory of staff uniforms and has extensive reporting capabilities to monitor all aspects of the operations," said Jeff Welles, president at InvoTech Systems, Inc., in a statement. "The reports can be scheduled to be automatically emailed, ensuring that managers are always informed of the uniform inventory levels and activity."

Fairmont Austin will have 850 uniforms to manage when it opens in early 2018, and is expecting this solution to simplify this process.

"The system provided by InvoTech will manage our employee uniforms and track our laundry usage and expenses," said Nenad Praporski, hotel manager at Fairmont Austin, in a statement. "Uniforms are assigned to employees in the InvoTech System and then picked up from the conveyor system. When employees arrive to work, they can use their employee ID cards to pick up their uniforms automatically from the conveyor door."

© 2020 Napean LLC. All rights reserved.

Luxury Daily is published each business day. Thank you for reading us. Your feedback is welcome.