

The News and Intelligence You Need on Luxury

APPAREL AND ACCESSORIES

Rent the Runway partners with Marriott's W chain for customized travel wardrobe service

December 5, 2019



Pack only the skis for W Aspen: Rent the Runway x W Hotels. Image credit: Rent the Runway

By STAFF REPORTS

Rent the Runway has partnered with Marriott International's W hotel brand to launch its closet concierge service that lets guests choose outfits for their stay without packing them.



Guests of W hotels in Aspen, CO; South Beach, FL; Washington; and Hollywood, CA, will have access to four styles to rent from their stay in these properties. The garments will be waiting for guests in their hotel room.

"Skipping the packing process is a whole new level of luxury for our guests and is yet another surprising way continue to reinvent hospitality," said Anthony Ingham, global brand leader at W Hotels, in a statement.



Rent the Runway x W Hotels: How it works. Image credit: Rent the Runway

Pack real light

The cost for access to Rent the Runway's Unlimited Closet is \$69 for the service.



Marriott's W chain is promoting the Rent the Runway service to customers and prospects as it seeks to differentiate itself from rival hotels with value-added services. Image credit: Mariott's W

Guests can also select from a destination-ready assortment tailored to each unique W hotel location incorporating Rent the Runway's proprietary data on trending colors, designers, silhouettes and the climate of each location, the apparel rental company said.

To return, guests drop-off the items at the W reception desk at checkout.

"Traveling without luggage has always been my dream," said Jennifer Hyman, cofounder/CEO of Rent the Runway, in a statement.

"We are thrilled to partner with W Hotels to bring the RTR Closet Concierge to life, so travelers can simply show up and have their dream closet waiting for them in their hotel room," she said.

© 2020 Napean LLC. All rights reserved.

Luxury Daily is published each business day. Thank you for reading us. Your feedback is welcome.