

AUTOMOTIVE

Tesla issues voluntary recall after display malfunctions

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A newer Tesla Model S, which is not impacted by the recall. Image credit: Tesla

By LUXURY DAILY NEWS SERVICE

U.S. automaker Tesla is recalling nearly 135,000 vehicles after touchscreen issues led to the loss of several safety-related features.

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While the recall is voluntary, **CNBC** reports that last month the National Highway Traffic Safety Administration (NHTSA) asked the automakers to issue a recall after older Tesla models were found to more commonly have media unit failures. The recall impacts select Model S and Model X vehicles built before 2018.

Recall notice

According to **Tesla's notice to the NHTSA**, the recall impacts Model S sedans from model years 2012 to 2018 and Model X sport utility vehicles from model years 2016 to 2018. An estimated 134,951 vehicles are impacted.

At issue is the infotainment system with an aging embedded multimedia card. Malfunctions can result in blank displays and a loss of certain functionalities.



A new model center display. Image credit: Tesla

While [Tesla's site](#) says this software issue does not impact drivability, owners may lose access to the rearview backup camera display, exterior turn signal lighting or windshield defogging or defrosting controls.

As part of the recall, Tesla will encourage drivers to update their vehicle software before upgrading the system's memory storage. Owners who have previously had their systems repaired or replaced may be eligible for reimbursements.

While faulty products and recalls are unfortunately a part of the automotive business, it is how brands handle these instances that can make or break them. In recent years, luxury automakers including Maserati, Aston Martin and Mercedes-Benz have issued recalls ([see story](#)).

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