

AUTOMOTIVE

Lexus, Cadillac lead customer service index: J.D. Power

March 16, 2022



The 2022 Lexus LX. Image credit: Lexus

By SARAH RAMIREZ

With dealership service centers facing ongoing challenges due to a confluence of factors, elevated customer care needs to be a priority for luxury automakers.

Subscribe to **Luxury Daily**
Plus: Just released
State of Luxury 2019 **Save \$246 ▶**

© 2022 Napean LLC. All rights reserved.

Luxury Daily is published each business day. Thank you for reading us. Your **feedback** is welcome.