

TRAVEL AND HOSPITALITY

Four Seasons shakes up exec team, strengthens global leadership

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Four Seasons promotes Rainer Stampfer to President, Global Operations, Hotels and Resorts. Image courtesy of Four Seasons

By LUXURY DAILY NEWS SERVICE

Luxury hospitality group **Four Seasons** is promoting key players to leadership positions around the world.

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The company has announced that Rainer Stampfer is to be the new president of the group's global operations, and Rami Sayess is stepping into the presidential role for Four Seasons' Asia Pacific hotel operations. The move is positioned to fortify the brand's international business performance across the board.

"I'm honored to take on this new opportunity, and together with my fellow members of the Executive Leadership Team, help Four Seasons continue on its path of exceptional growth," Mr. Stampfer said, in a statement.

"As we open new hotels, resorts and residences worldwide, while expanding our experiential offerings and enhancing our existing portfolio, I am committed to supporting our teams in their pursuit of excellence ensuring that no matter how you connect with Four Seasons, each interaction is defined by personalized, caring service and the highest levels of quality."

Globe spotters

The promotions will affect the operations of Four Seasons' resorts and hotel offerings, as well as its newer residence and experience-based products.

Both Mr. Stampfer and Mr. Sayess bring to their respective roles an in-depth knowledge of the company, thanks to their storied Four Seasons careers. With a knowledge of the past and current state of the brand, the duo shares the common goal of bringing the company into the new travel landscape ahead.



The work of both promoted leaders will include the oversight of traditional stays, as well as innovations from the brand such as residences. Image courtesy of Four Seasons

Beginning his work with Four Seasons in 2001, Mr. Stampfer has grown quickly into leadership roles since. He has served as general manager at several global properties, and in 2016, ascended to become president of Asia Pacific's hotel operations.

Mr. Stampfer will report to Alejandro Reynal, president and CEO of Four Seasons Executive Leadership Team. He will lead the international expansion of the company's portfolio, including resorts, residences and hotels.

Succeeding Christian Clerc, who served the company for over two decades, customization and high-quality luxury travel experiences will be at the core of Mr. Stampfer's work. The executive will hone in on every point of service within his new role, centering customer satisfaction.

"Rainer's thoughtful leadership style, strong relationships with our hotel owners, and track record for success, paired with his commitment to our company culture and values, will undoubtedly position him for continued achievements as he takes on this new global role," Mr. Reynal said, in a statement.

"I look forward to working closely with Rainer as part of our Executive Leadership Team, where his strategic operations background will complement the breadth of expertise of our leaders, continuing to drive value to our guests, employees, residents and partners around the globe."

Mr. Sayes will take over Mr. Stampfer's previous role of leading the Asian Pacific regional operations, starting in March 2023. He will be based in Singapore.



Four Seasons promotes Rami Sayes to President, Hotel Operations, Asia Pacific. Image courtesy of Four Seasons

Bringing 18 years of Four Seasons experience to the position, Mr. Sayes will work with other international presidents of the brand, including Simon Casson of European, African and Middle Eastern operations. He will also work with Vince Parrotta of Americas West and Antione Chahwan of Americas East.

Before this promotion, Mr. Sayes oversaw Four Seasons properties around the world, sitting as the company's general manager and regional vice president. His leadership has directed assets such as the Four Seasons Thai Collection and Four Seasons Hotel Bahrain Bay the latter being new to the brand ([see story](#)).

"It's been an honor to grow my career with Four Seasons, and I look forward to embarking on this next phase in a new leadership position overseeing such an important region, and one that is close to my heart," Mr. Sayes said, in a statement.

"I'm energized by the opportunities ahead, and to work closely alongside the operations leadership team, our owner partners, and our incredible property teams across Asia Pacific."

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