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## Bottega Veneta becomes first Kering fashion brand to launch online flagship store on JD.com

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Following high-end jewelry label Qeelin, Bottega Veneta has become the second Kering brand to open a flagship store on the Chinese ecommerce platform. Image credit: Bottega Veneta

By Julienna Law



On May 16, Bottega Veneta launched its first online flagship store on JD.com. Offering more than 2,000 items, including bags, shoes and ready-to-wear items, it is the first fashion brand under Kering to join the Chinese ecommerce platform.

The house, led by creative director Matthieu Blazy, already operates a flagship store on Tmall Luxury Pavilion, which opened in 2018.

The Jing Take: It is not surprising that Bottega Veneta has expanded to JD.com.

Firstly, JD.com has a proven track record of working with high-end names, currently housing more than 400 luxury brand flagship stores.

Moreover, as part of this new partnership, JD.com will provide Bottega Veneta with operational support and marketing resources to assist with new product releases and key shopping holidays, according to the ecommerce site.

It is surprising, however, that Kering's fashion houses have waited this long to launch on the platform.

In February 2022, high-end jewelry maker Qeelin became the first Kering brand to debut a flagship store on JD.com.

Other Kering labels such as Gucci and Alexander McQueen have self-operated stores on the platform, which differ from flagship stores in that the warehousing, logistics and customer service are handled by JD.com rather than the brand itself in other words, JD.com acts as the merchant.

Compare this to LVMH, which has launched nine high-end fashion houses on JD.com so far, including Louis Vuitton, Dior, Loewe, Fendi and Givenchy.

Bottega Veneta's move reflects luxury's increasing investment in online retail, especially during the pandemic.

As bricks-and-mortar stores suffered disruptions in China due to ongoing lockdowns, ecommerce grew in importance; in 2021, online sales accounted for the majority of retail sales in the country for the first time, reported eMarketer.

In particular, direct-to-consumer (DTC) platforms have become a key way to capture market share.

As a white paper by AI and analytics firm Ekimetrics states, a digital DTC platform not only provides brands with valuable insights into their customers' preferences, purchase history and product paths which are not always accessible on third-party websites but it also gives brands the freedom to provide tailored shopping experiences.

With Kering lagging LVMH in revenue growth in the first quarter of 2023, Bottega Veneta's latest initiative could serve as a way to regain sales momentum in China and gradually narrow the gap with its competitors.

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